

From: Frank Aranda/=TMS/Toyota.

Sent:1/29/2008 2:53 PM.

To: [-] George Morino/=TMS/Toyota@Toyota.

Cc: [-] .

Bcc: [-] .

Subject: Fw: 70F/7LB Floor Mat Reimbursements.

George,

Who is responsible for customer reimbursements for the all weather mats? Right now we strip the cost before it is sent to TMC/TEMA.

Frank Aranda
TMS Warranty
Manufacturer Recovery Supervisor

(310) 468-0557
(310) 381-7302 fax

----- Forwarded by Frank Aranda/TMS/Toyota on 01/29/2008 02:50 PM -----

Frank Aranda/TMS/Toyota
01/18/2008 11:03 AM
To George Morino/TMS/Toyota
cc
Subject 70F/7LB Floor Mat Reimbursements

George,

Who is responsible for customer reimbursements for the all weather mats? Right now we strip the cost before it is sent to TMC/TEMA.

Frank Aranda
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